



All Black Ink Warranty

End-User Warranty Details

Each All Black Ink Cartridge is warranted to be free from defects in materials and workmanship during the period of warranty. This warranty pertains to any All Black Ink Cartridge when used in the proper printer model and slot as designated on the cartridge.

What this warranty does not cover

This warranty does not cover All Black Ink Cartridges that have been altered, refilled, remanufactured, refurbished, misused, or tampered with.

How long the coverage lasts

The coverage lasts until the cartridge is depleted or the "Warranty Ends" (date has been reached) whichever occurs first. The warranty period is for 6 months from date of purchase through your reseller. Purchase documentation may be required.

What Freehand will do

Freehand will, at Freehand's option, either replace products under warranty that prove to be defective or refund the purchase price. The return of the defective product is needed. If the user does not have the cartridge then the Warranty is voided.

How to make a claim

If a problem with an All Black Ink product occurs, contact the retailer, or Freehand Graphics via the online Rapid Response System before the end of the warranty period. www.softwareforscreenprinters.com and click the "Need Help" Icon.

How state, province, or country laws apply

This warranty gives you specific legal rights. You may have other rights that vary from state to state, province to province, or country to country.

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<http://www.softwareforscreenprinterstech.com/epsonditto>

Numerous videos are available to assist Epson and All Black Ink users.